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Identifying and locate information in all formats, and assist users in retrieving materials from local and non-local sources. Target Audience: Librarians and paraprofessionals new to reference and information services or who would like to refresh their skills. This class is approved for the ALA Library Support Staff Certification Program.

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introduction to reference and information services 5 Association defines reference transactions as “information consultations in which library staff recommend, interpret, evaluate, and/or use information

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Reference service is sometimes referred to as ‘reference and information services’ or ‘reader services’. According to A.B. Kroeger – Reference service as “assistance in the use of resources of the library”.

Reference and Information Services: An Introduction ...

History and varieties of reference services / Richard E. Bopp; Charles A. Bunge --Ethical aspects of reference service / Richard E. Rubin --Reference interview / Richard E. Bopp --Bibliographic control, organization of information, and search strategies / Prudence Ward Dalrymple --Electronic resources for reference / Kathleen M. Kluegel ...

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Designed to complement every introductory library reference course, this is the perfect text for students and librarians looking to expand their personal reference knowledge, teaching failsafe methods for identifying important materials by matching specific types of questions to the best available sources, regardless of format. Guided by a national advisory board of educators and

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practitioners ...

Reference Services and Library - Library & Information ...

Reference and Information Services Dr. Dania Bilal IS 530 Fall 2005 Definitions

Information/Reference service is the provision of information, guidance, and instruction to users

Reference librarians/information specialists are intermediaries between information sources and

users Purposes Assist in meeting user information needs: simple and complex defined and ill-

defined Educate users in effective and efficient use of resources Types of Services Digital reference

Fee-based (Dialog searches ...

Reference and Information Services: An Introduction. Third ...

The reference and information service program of the Rutgers University Libraries is designed to support the instructional, research, and service missions of the university. The following guidelines are used to describe and implement the various service programs provided in each library.

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delivering reference services across multiple platforms As librarians experience a changing climate for all information services professionals, in this book Cassell and Hiremath provide the tools needed to manage the ebb and flow of changing reference services in today's libraries.

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